

# 2024 WSDOT Space Use Study

Response to Request for Qualifications Submitted by Jones Lang LaSalle Americas, Inc.

Packet B

Transmittal Letter, Response to Criteria 6 and 7, Required Forms

May 15, 2024



# WASHINGTON STATE DEPARTMENT OF TRANSPORTATION



2024 WSDOT SPACE USE STUDY

**Response to Request for Qualifications** 

Due: May 15, 2024 by 4:00 PM

Packet B

**Prepared for:** State of Washington Department of Transportation Email: <u>CSOSubmittals@wsdot.wa.gov</u>

**Prepared by:** 



**Contact:** Kelly Smith, Managing Director Jones Lang LaSalle Americas, Inc. Phone: (312) 228-3530 Email: <u>Kelly.McDermott-Smith@ill.com</u>

Matt Do, Managing Director Jones Lang LaSalle Americas, Inc. Phone: (858) 410-1219 Email: <u>Matt.Do@jll.com</u>

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May 15, 2024

State of Washington Department of Transportation

#### Re: Response to Request for Qualifications for WSDOT 2024 Space Use Study

Dear WSDOT Representatives,

JLL is pleased to provide our qualifications to the State of Washington Department of Transportation ("WSDOT") to deliver the WSDOT 2024 Space Use Study ("Study"). We recognize that WSDOT seeks a trusted partner to provide a detailed space study, supported by an implementation plan, that builds off the previous Telework Impact Study. The desired outcome of this Study is a set of recommendations that will allow WSDOT to more strategically make decisions around the 49 buildings included in the 2022 study aligned to the Department's mission.

Following on our success delivering on the 2022 Telework Impact Study, JLL stands ready to deliver this next phase of work in support of the Department's goals. We are an industry leader at the forefront of addressing the needs of a changing workplace and we are uniquely qualified to provide the expert skills and analysis necessary to support this scope of work. We will leverage our extensive expertise coupled with our direct knowledge from the prior study to efficiently, effectively deliver success on this project.

We understand the critical importance of this initiative to WSDOT, and we bring an experienced, integrated team with a proved history of managing large, complex real estate portfolios directly with WSDOT as well as for numerous other public entities including the State of Oregon, the Commonwealth of Virginia, the U.S. General Services Administration (GSA) Public Buildings Service, the County of Westchester, NY, and others locally and nationally. Our team includes some of the same team members that were involved in the 2022 study but now includes additional subject matter experts in portfolio strategy and cost estimating who bring their experience with similar engagement to this engagement.

We are excited about this opportunity and look forward to the opportunity to continue working with you. If you have any questions on our submittal or qualifications, please do not hesitate to reach out to me, Kelly Smith, directly by phone at (312) 228-3530 or via email at Kelly.McDermott-Smith@jll.com.

Sincerely,

Kelly Smith

Kelly Smith, Managing Director JLL Consulting

Matt Do, Managing Director JLL Public Institutions

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Jones Lang LaSalle

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#### **Response to Scoring Criteria 6: Contractor Certification**

We provide the completed Contractor Certification form following this page.

#### CONTRACTOR CERTIFICATION EXECUTIVE ORDER 18-03 – WORKERS' RIGHTS WASHINGTON STATE GOODS & SERVICES CONTRACTS

Pursuant to the Washington State Governor's Executive Order 18-03 (dated June 12, 2018), the Washington State Department of Transportaion is seeking to contract with qualified entities and business owners who certify that their employees are not, as a condition of employment, subject to mandatory individual arbitration clauses and class or collective action waivers.

Solicitation Title: \_\_\_\_\_2024 WSDOT Space Use Study

I hereby certify, on behalf of the firm identified below, as follows (check one):

NO MANDATORY INDIVIDUAL ARBITRATION CLAUSES AND CLASS OR COLLECTIVE ACTION WAIVERS FOR EMPLOYEES. This firm does <u>NOT</u> require its employees, as a condition of employment, to sign or agree to mandatory individual arbitration clauses or class or collective action waivers.

OR

□ MANDATORY INDIVIDUAL ARBITRATION CLAUSES AND CLASS OR COLLECTIVE ACTION WAIVERS FOR EMPLOYEES. This firm requires its employees, as a condition of employment, to sign or agree to mandatory individual arbitration clauses or class or collective action waivers.

I hereby certify, under penalty of perjury under the laws of the State of Washington, that the certifications herein are true and correct and that I am authorized to make these certifications on behalf of the firm listed herein.

FIRM NA	ME: Jones Lang LaSalle Americas, Inc	•		
	Name of Contractor/Bidder – Print	t full legal entity na	me of firm	
By:	$\sim$	Matt	Do	
	Signature of authorized person	Print Name of person making certifications for f		
Title:	Managing Director	Place:	San Diego, CA	
	Title of person signing certificate	_	Print city and state where signed	
Date:	5/14/2024			

#### **Response to Scoring Criteria 7: References / Past Performance**

We provide completed past performance evaluations for the following projects:

WSDOT | Phase 1 Telework Impact Study

GSA Public Buildings Service | Portfolio Strategy for the National Capital Region (NCR)

**State of Oregon** | Real Estate Brokerage and Advisory Services



#### Performance Evaluation Consultant Services

Consultant Name Jones Lang LaSalle Americas, Inc.	Evaluation Type				
Consultant Address	Project Title WSDOT Telework Impact Study				
200 East Randolph – 44th Floor Chicag	Agreement Number K3647				
Type of Work	_	Type of Agreement			
Study Design R/W P	Lump Sum				
	Hourly Rate				
Complexity of Work	Date Agreement Approved	Cost Plus Fixed Fee			
Difficult 🖌 Routine	01/20/2022	Other			
Amount of Original Agreement \$ 250,00	Total Amount Modifications \$ NA	Total Amount Agreement \$ 250,00			
Completion Date Including Extensions 08/01/2022	Actual Completion Date 08/01/2022	Actual Total Paid \$ 250,00			
Type and Extent of Subcontracting					
Task 1, Portfolio Strategy, Task 2 Workplace Strategy, Task Occupancy Strategy (Space Audit and Benchmarking)					

Performance	Performance Rating Scale (From Average Score Below)						
	S	AR	MR	BR	P		
	Superior	Above Std.	Meets Std.	Below Std.	Poor		
Standard	Criteria		Comments	(Justify Above &	Below Ratings)	Rating	
Adhered to Met negotiat	ns and responsive VSDOT guidelines of ion schedule. onest communication to negotiate in good f	S.		aSalle was exceptional Illingness to clarify wher		S	
2. Cost / Bud Finished with Appropriate	dget nin agreed budget, in level of effort (Cost c	cluding all supplements ommensurate with work penses (Approx. xx% -y	s met beyond s	aSalle brought in nume schedule to ensure prod		s	
Achieved sc Prompt resp Adapted to c	thin agreement sche hedule (Including all onse to review comm hanges by WSDOT DOT early regarding	nents	ents. was able to a	aSalle met complex sch dapt to needs of the bus assive data set. Resolve surprises.	siness while	AR	
Performed a Responds to Pursued inno Delivered "co	ts meet WSDOT des	i subsequent submissio ons files	Washington a find innovativ	a Salle met the standar and the proviso intent. W e solutions to data chall I risks along the way.	/orked with team to	AR	

5. Communications Clear and concise communication (Oral, written, drawings). Demonstrates an understanding of oral and written instructions Communicated at intervals appropriate for continual progress	Jones Lang La Salle met the standards of State of Washington in regards to communication both oral and written	AR
6. Management Provided creative cost control measures Submitted appropriate, periodic, accurate progress reports Accurate and timely invoicing Conducted meetings efficiently Limited the number of consultant-initiated contract modifications / supplements Collaborated effectively with WSDOT Responsive Managed subconsultants effectively	Jones Lang La Salle went out of the way to meet our cost limitation and timelines. The state was impressed at the continued support after delivery of the final product offering to supply additional trend updates to Legisltive committees as support to the Washignton States continues space learning efforts	S
7. Other Criteria (As agreed)		
Overall Rating	Office of Financial Management endorses Jones Lang La Salle based on the successful delivery of the WSDOT Telework Impact Study	S

Rated By (Project Manager Name and Title)	Project Manager Signature	Date
Yvonne Knutson on behalf of Brooke Gore, Analyst		05/13/2024
Rated By (Area Consultant Liaison Name and Title)	Area Consultant Liaison Signature	Date
Yvonne Knutson OFM Budget -Facilities Oversight SBA	manutro	05/13/2024
Executive Review (Name and Title)	Executive Signature Robyn Williams	Date
Robyn Williams OFM Budget Deputy Asst Director	Robyn Williams (May 14, 2024 09:54 PDT)	05/14/2024

## Perf-Eval-WSDOT-Projects -2024

**Final Audit Report** 

2024-05-14

Created:	2024-05-14
Ву:	Yvonne Knutson (yvonne.knutson@ofm.wa.gov)
Status:	Signed
Transaction ID:	CBJCHBCAABAAB6s_aCQjIIQM2LILo4FuhL-oTTog4I6F

### "Perf-Eval-WSDOT-Projects -2024" History

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- Signer robyn.williams@ofm.wa.gov entered name at signing as Robyn Williams 2024-05-14 - 4:54:43 PM GMT
- Document e-signed by Robyn Williams (robyn.williams@ofm.wa.gov) Signature Date: 2024-05-14 - 4:54:45 PM GMT - Time Source: server
- Agreement completed. 2024-05-14 - 4:54:45 PM GMT

#### Washington State **Department of Transportation**

Consultant Name: Jones Lang LaSalle Americas, Inc. (JLL)					
Consultant's Project Manager: Bob Hunt					
Project Name to be Evaluated on: (Work must have been completed within the Portfolio Strategy for the National Capital Region					
Type of Work: Roadway Design Plans Specs & Estimates	ransportation Study Right-of-Way Vother				
Contract Information: (Work must have been completed within the last 3 years					
V     Start Date     End       Prime     09/01/22     05/3					
Performance Rating Criteria	score				
Please rate each criteria on a scale of 1 to 10. 1 being low and					
1. Was the firm cooperative and responsive during any negotiations whether the budget related or work element related?	ney were 10.00				
2. Did the firm complete the project within the total budgeted amount?	10.00				
3. Did the firm complete the project within the contract schedule(s)?	10.00				
4. Did the firm meet all of your technical standards and quality expectations?	8.75				
5. Was the firm's communication, both oral and written, clear and concise?	10.00				
6. Was the firm's project management system effective?	9.00				
Total Score	57.75				
(Total the score by adding the scores for criterias 1 through 6.)					
Average Score (Average the score by dividing the total score by the total number of criteria th	at was rated.)				
Evaluator Information:					
Firm/Company Name: GSA / Public Buildings Service					
Evaluator's Name: Richard Sedwick Evaluator's Title: Asset Manager, Strategic Analysis					
Firm/Company Address: 1800 F Street NW, Washington DC 20006					
Phone: (202) 527-5610 Fax:	Date: 05/14/24				
Distribution: Original: Return to Consultant being evaluated; and	Rev. 2014				

Distribution: Original: Return to Consultant being evaluated; and

Copy: Fax to WSDOT at 360-705-6838 or email to wsdotcso@wsdot.wa.gov

#### Washington State Department of Transportation

Consultant Name: Jones Lang LaSalle Americas, In	nc. (JLL)	
Consultant's Project Manager: Bob Hunt		
Project Name to be Evaluated on: (Work must have been completed Real Estate Brokerage and Advisory Service		being performed.)
Type of Work: Roadway Design Plans Specs & Estimates	Transportation Study	Right-of-Way Other
Contract Information: (Work must have been completed within the la	ast 3 years or is currently being perfor End Date	med.) Dollar Amount of Services
✔         Prime           Sub         12/15/14	12/15/29	750,000.00
Perfor	mance Evaluation	
Rating Criteria Please rate each criteria on a scale of 1 to 10. 1 being		Score 1 - Low to 10 - High
1. Was the firm cooperative and responsive during any negotiations v budget related or work element related?	whether they were	10.00
2. Did the firm complete the project within the total budgeted amoun	t?	9.00
3. Did the firm complete the project within the contract schedule(s)?	10.00	
4. Did the firm meet all of your technical standards and quality expect	etations?	9.00
5. Was the firm's communication, both oral and written, clear and com	ncise?	9.00
6. Was the firm's project management system effective?		9.00
<b>Total Score</b> (Total the score by adding the scores for criterias 1 through 6.)		56.00
Average Score (Average the score by dividing the total score by the total number of o	criteria that was rated.)	9.33
Evalu	ator Information:	
Firm/Company Name: State of Oregon, Capital Plan	ning & Enterprise Asset	Management
valuator's Name: Jeremy Miller Evaluator's Title: Deputy Administrator		
Firm/Company Address: 155 Cottage Street NE Saler	n, OR 97301	

Distribution: Original: Return to Consultant being evaluated; and

Fax:

Phone: (971) 374-3383

Copy: Fax to WSDOT at 360-705-6838 or email to wsdotcso@wsdot.wa.gov

Date: 05/13/24

#### **Consultant Information Form**

We provide the completed Consultant Information Form following this page.

### Consultant Information Form

Firm Name:							Number of Employees:
Jones Lang LaSalle Americas, Inc.				1	12/31		34000
Address: 601 Union Stree	et, S	Suite 2800					
Seattle	State:		Zip Code: 98101			County Kin	
Phone: (206) 607-1700 Fax: (206) 607-17			701 Company Web Site:				
Remit to Address: 33832 Treasury	Ce	nter	-				
<sup>City:</sup> Chicago	State:		Zip Code: 60694	ŀ		County	
Phone: (312) 782-5800 [312) 782-4339							
Statewide Vendor Number (SWV) for Remit to Address: SWV0192914			Federal Tax ID Number or Social Security Number: 36-4160760				
Unified Business Identifier Number (UBI):Date Universal Numbering System (DUNS) Number:601 792 514933709685							
Year Firm Established:       UDBE/SBE/MSVWBE Certification Number::       NAICS Code & Code Na         1997       N/A       541611 Admin				<sup>ame:</sup> Mgt & Consulting			
Proposed Project Manager: Kelly Smith (Client Relationship Manager) Kelly.McDermott-Smith@jll.com							
Financial Contact:     Email:       Jeffrey Holland     jeff.holland@jll.com							
Firm Type:							
Annual Gross Receipt:							

Note:

Firm Name: Please <u>do not</u> use: dba's – doing business as; combination names when two firms are working together, unless the combination name is the formation of a legally registered new company such as a joint venture; derivatives of your legal name; acronyms; etc. The firm name shown must be your firm's legal name.

Federal Tax ID Number: Your Federal Tax ID number must be that number registered to your legal firm name. If you do not have a Federal Tax ID number, please use your social security number.

Unified Business Identifier (UBI) Number: Your firm will be *REQUIRED* to acquire a UBI Number prior to execution of an agreement and/or being approved as a Sub-consultant to an existing agreement. This is a Washington State Business license and can be acquired by contacting the Washington State Department of Revenue web site at <u>www.dor.wa.gov</u>

Statewide Vendor (SWV) Number: The Statewide Vendor (SWV) Number is *REQUIRED* for vendors to receive payments. If your firm doesn't already have an SWV number, your firm will be required to acquire a SWV number prior to execution of an agreement. For additional information, please visit the Office of Financial Management (OFM) at <a href="https://www.ofm.wa.gov/it-systems/accounting-systems/statewide-vendorpayee-services">https://www.ofm.wa.gov/it-systems/accounting-systems/statewide-vendorpayee-services</a>

FYE Date: Your firm's fiscal year end date.

UDBE/SBE/MSVWBE Certification: If your firm is certified as a UDBE/SBE/MSVWBE enter your firm's certification number. Federal Certifications: Underutilized Disadvantaged Business Enterprise (UDBE), Small Business Enterprise (SBE). State Certifications: Minority, Small, Veteran, Women Business Enterprise. For additional information go to the Washington State Office of Minority & Women's Business Enterprises web site at www.omwbe.wa.gov

It is critical that your firm name is your legal firm name and that it is the same name assigned to your Federal Tax ID number and is the same name utilized for your SWV number.